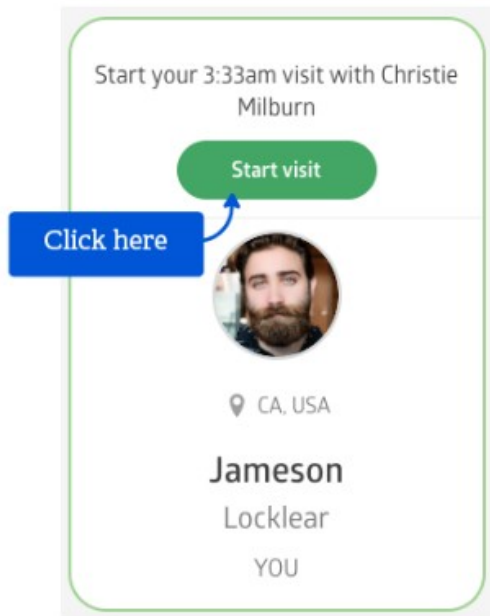


Completing a Scheduled Appointment

Your home page may have different options available, depending on your provider

- From your **Home Page**, click on **Start visit** found at the top of your account card



You can also go to **Visits Upcoming** within your account to click **Start visit**

COMPLETING A SCHEDULED APPOINTMENT IN 2020 SNAPMD

Visits Schedule a visit See provider

Upcoming Active Past Missed Dropped

DISPLAY RANGE
Next 30 days

Type	Provider	Date ^	Time	Action
	Christie Milburn	Nov 06, 2019	03:33 AM	Start visit

[Click here](#)

- Follow the intake steps

Patient Intake

Patient Intake Next >

[Click Next](#)

If needed, what is the best immediate callback number for you?

+19043146093

[Update the number or select Use this number](#)

COMPLETING A SCHEDULED APPOINTMENT IN 2020 SNAPMD

- Enter edit or select your Insurance just click **Next** (if applicable)

Patient Intake

Progress bar: 1 of 4 steps completed.

Navigation: < Back Patient Intake Next >

Buttons: Click Next

Text: Select a plan for this appointment.

Options:

- AARP
- I choose not to apply insurance for this appointment

Text: Add another +

Button: Cancel

Annotation: If you choose your Insurance (points to AARP)

- You can choose not to use your Insurance as well

Patient Intake

Progress bar: 1 of 4 steps completed.

Navigation: < Back Patient Intake Skip >

Buttons: Click Skip

Text: Select a plan for this appointment.

Options:

- AARP
- I choose not to apply insurance for this appointment

Text: Add another +

Annotation: If you choose not use your Insurance (points to 'I choose not to use insurance')

COMPLETING A SCHEDULED APPOINTMENT IN 2020 SNAPMD

- Add/edit credit card (if needed), click **Next**

Patient Intake

Progress bar: []

← Back Patient Intake Next →

How would you like to pay?

Consultation Charge ⓘ \$20.00

Credit

VISA

xxxx-xxxx-xxxx-8888
Exp. XXXX

Select your payment method

Click Next

Cancel

- Confirm your information and Click **Proceed**

Patient Intake

Progress bar: []

← Back Patient Intake Summary

Appointment Details

PATIENT
Jameson Locklear

PROVIDER
Christie Milburn, Emergency Medicine

ENCOUNTER METHOD
Video

DATE
Wednesday, November 06, 2019

Verify your information

COMPLETING A SCHEDULED APPOINTMENT IN 2020 SNAPMD



- You are now in the **Waiting Room**

Wait until you are taken to the next screen



Please Wait.

Your consultation will begin soon.

To maintain your place in the consultation queue, please do not close your browser.

If you need to, update your phone number here

CALL BACK NUMBER

+19043146093

Update

- Once your provider has finished reviewing intake forms, you may be asked to click **Share Selected Devices** to give access to audio/video hardware. This is required so that the provider can see and hear you for the consultation. For a video consult to occur you need to have a webcam and microphone on your device.



Your consultation is complete.

A full record of this consultation is available for viewing, printing, and download.

[View post-encounter report](#)



Patient Information	Encounter Information	Fees Collected
<p>Laura Waters Patient</p> <p>Chief Complaints: 1 Fever (100-)</p>	<p>Joy Parker Nurse Practitioner</p> <p>Date Reviewed: 06/20/20 Time: 4:42 AM Duration: 11 minutes Type: On-Demand Method: Video</p>	<p>\$ 20.00</p> <p>Status: PAID</p> <p>Have Questions? 410-876-1234</p>